# **⇔ Hunger**Rush<sup>™</sup>

# **Pausing UberEATS Integrations**

**Quick Reference Guide** 

## G HungerRush

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#### Pausing UberEATS Integrations in HungerRush

#### **Overview**

When a business does not want to accept orders, a store can 'pause' the acceptance of UberEATS orders via our configurations. This pause will not allow orders to be placed in UberEATS during the time frame specified.

Please Note: Pauses cannot be scheduled in advance at this time.

#### **Pausing UberEATS Orders**

To pause UberEATS orders in HungerRush, follow these steps:

- 1. Go to Restaurant Management > Manage > System > Ordering Channels > UberEATS Edit
- 2. Select the Is Paused option.

Rush	Revention Test	~	Edit Ordering Channel Configuration	on	×		
	En IN STORE		GENERAL COMMISSION TYPE				
95	Stores		UberEats OAuth Onboarding				
arty	HHDDM		Ordering Channel UberEats	Menu Name HH	~		
	Configuration		ThirdParty Store ID	Payment Type Credit	~		
les	System	Ordering Channels	70109582-0004-4094-8363-99551302	ureun.			
	Station	New Ordering Chann	Increase prices by	Cap price increase at			
	+ Security	Order	0.00 %	\$ 0.00		Payment Types	
ps	+ KDS Config	K	Accept Orders in HungerRush	Is Online Menu only		Credit	
	Ordering Channels		0			Credit	
	Customer Maint		L IS Pauseo	spat nems by size		Cash	
		-			-	Cash	
					SAVE	Credit	

- 3. Choose the Reason for Pause from the drop-down list.
- 4. Choose effective date/time for the pause from the **Pause Until** calendar drop-down, then click **Save**.

ľ	Edit Ordering Channel Confi	guratio	on			×	
	GENERAL COMMISSION TYP	PE					
	UberEats OAuth Onboarding						
	Ordering Channel		Menu Name				
	UberEats		нн		Ŷ		
	ThirdParty Store ID		Payment Type	e			
s	7d109582-e004-4094-83e3-995	5513d2	Credit		*		
nn	Increase prices by		Can price inc	rease at			
	0.00	96	\$ 0.00	icuse ut			
der							Paym
к	Accept Orders in HungerRush		🔽 Is Online	Menu only			C
	🔽 Is Paused 🔎 🕚		Split Item	ns By Size			
	Reason for Pause						¢
C	Operational Issues	¥ 1	2				
	Pause Until						
	07/12/2024 02:48 PM	-					Ċ
C	July 2024 ▼ 🔶 🔶	02	48 PM				¢
D	Su Mo Tu We Th Fr Sa	03	49 AM		4 <b>SAVE</b>		C
	30 1 2 3 4 5 6	04	50		SAVE	-	(
	7 8 9 10 11 12 13	05	54				
	14 15 16 17 18 19 20	05	01				
	21 22 23 24 25 26 27	06	52				
	4 5 6 7 8 9 10	07	53				
	Clear Today	08	54				

#### G HungerRush

5. The date and time will be based on the location's time zone.

dit Ordering Channel Configuration			
GENERAL COMMISSION TYPE			
UberEats OAuth Onboarding			
Ordering Channel UberEats	Menu Name HH		
ThirdParty Store ID 7d109582-e004-4094-83e3-995513d2	Payment Type Y		
Increase prices by 0.00 %	Cap price increase at \$ 0.00		
Accept Orders in HungerRush	🖌 Is Online Menu only		
✓ Is Paused	Split Items By Size		
Reason for Pause PAUSED_BY_RESTAURANT			
Pause Until (Central Standard Time)			
	SAVE		

6. Login to UberEATS to see that it is not accepting orders for **Today** and the next scheduled Delivery is set to **Tomorrow**.

E Uber Eats Q 1455 Market St - Now - Q Search Uber Eats	x	
	Schedule delivery	00
	Today Closed Jul 12 Sat Sun Jul 12 Jul 13 Jul 14	Mr →
1000	1:00 PM - 1:30 PM	•
Hunger Rush Dell	1:15 PM - 1:45 PM	O :h in Hunger Rush Delivery+Pickup Test S
<b>Oldow One</b> - 0 mi - <u>Info</u> <b>C</b> Not accepting orders	1:30 PM - 2:00 PM	O henefits apply in \$15+ er fees @ Not accepting orders rig Delivery time
<b>Menu →</b> 12:00 AM - 10:00 PM	1:45 PM - 2:15 PM	o 🥄
Picked for you	2:00 PM - 2:30 PM	0
rizza Subs	2:15 PM - 2:45 PM	0
Salad	2:30 PM - 3:00 PM	0
No-Dough Bowls Flatbread	2:45 PM - 3:15 PM	O Breast

#### HungerRush

**Please Note:** When a location is closed or outside of their regular business hours, Restaurant Management will show "Out of Menu Hours" as the Reason for Pause.

Edit Ordering Channel Configuration	on	C
GENERAL COMMISSION TYPE		
UberEats OAuth Onboarding		
Ordering Channel UberEats	Menu Name Piesanos	~
ThirdParty Store ID a9769f8a-df39-4349-af16-f8fd21005I	Payment Type Uber Eats	~
Increase prices by 16.00 %	Cap price increase at \$ 0.00	
Accept Orders in HungerRush	🛃 Is Online Menu only	
Is Paused	Split Items By Size	
Reason for Pause OUT_OF_MENU_HOURS		
		SAVE