



Pausing UberEATS Integrations

Quick Reference Guide



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Pausing UberEATS Integrations in HungerRush

Overview

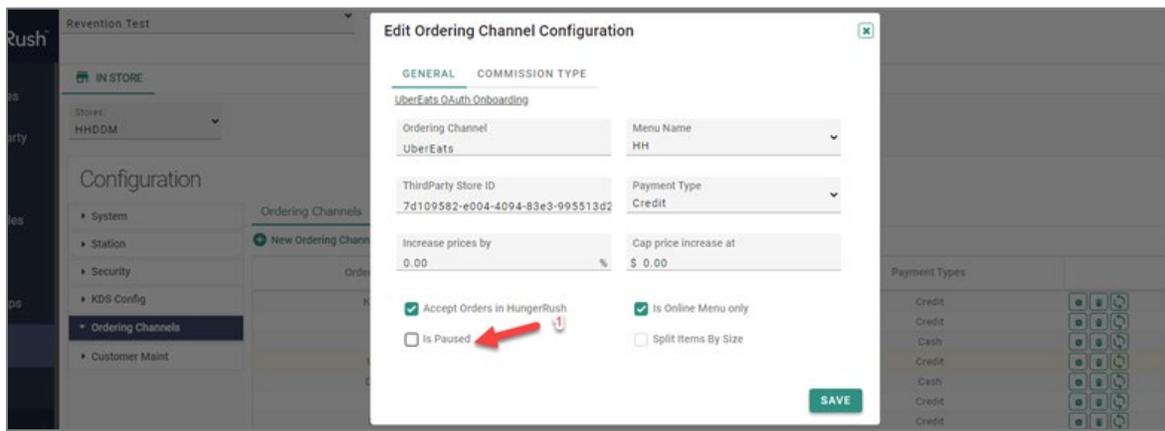
When a business does not want to accept orders, a store can ‘pause’ the acceptance of UberEATS orders via our configurations. This pause will not allow orders to be placed in UberEATS during the time frame specified.

Please Note: Pauses cannot be scheduled in advance at this time.

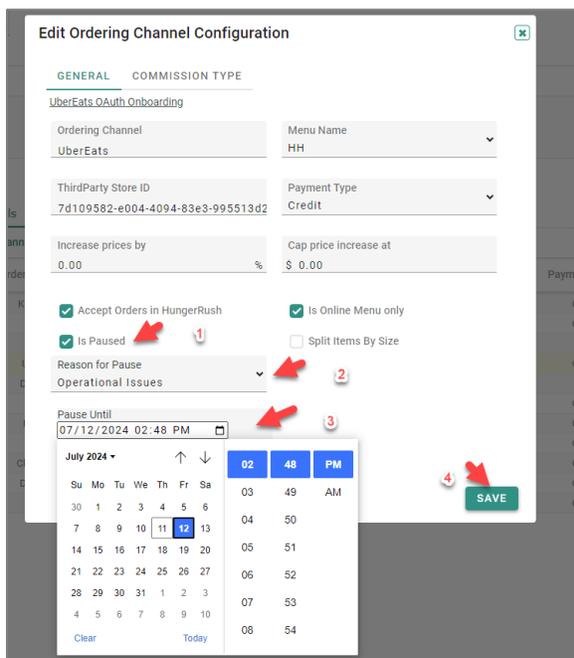
Pausing UberEATS Orders

To pause UberEATS orders in HungerRush, follow these steps:

1. Go to **Restaurant Management > Manage > System > Ordering Channels > UberEATS Edit**
2. Select the **Is Paused** option.



3. Choose the **Reason for Pause** from the drop-down list.
4. Choose effective date/time for the pause from the **Pause Until** calendar drop-down, then click **Save**.



5. The date and time will be based on the location's time zone.

Edit Ordering Channel Configuration

GENERAL COMMISSION TYPE

UberEats OAuth Onboarding

Ordering Channel: UberEats | Menu Name: HH

ThirdParty Store ID: 7d109582-e004-4094-83e3-995513d2 | Payment Type: Credit

Increase prices by: 0.00% | Cap price increase at: \$ 0.00

Accept Orders in HungerRush | Is Online Menu only

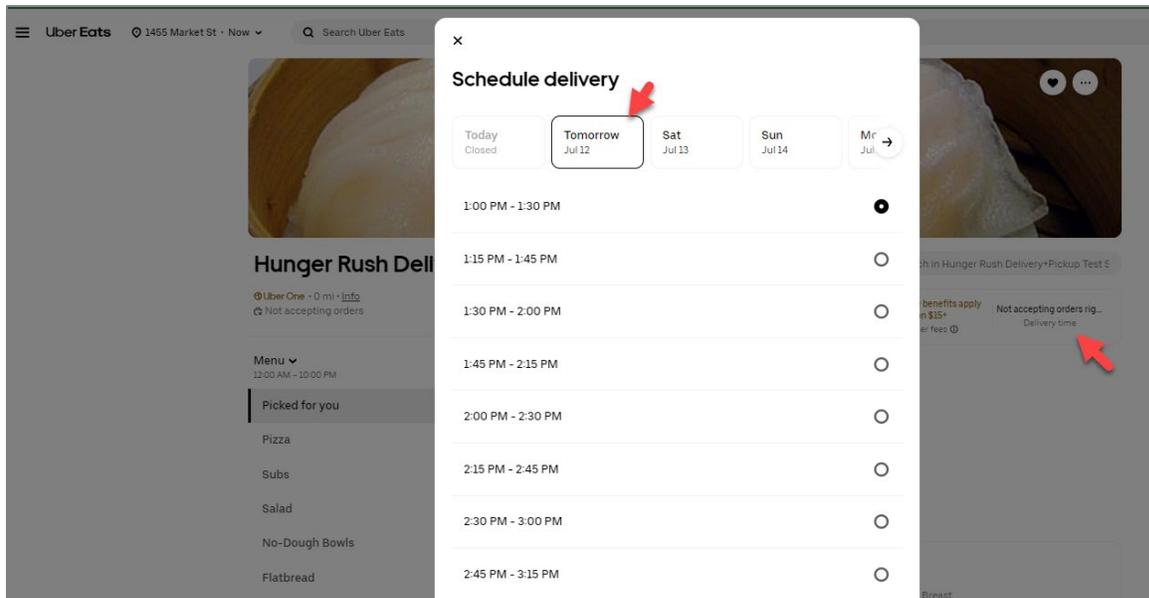
Is Paused | Split Items By Size

Reason for Pause: PAUSED_BY_RESTAURANT

Pause Until (Central Standard Time): 7/12/2024 2:48:00 PM

SAVE

6. Login to UberEATS to see that it is not accepting orders for **Today** and the next scheduled Delivery is set to **Tomorrow**.



Please Note: When a location is closed or outside of their regular business hours, Restaurant Management will show “Out of Menu Hours” as the Reason for Pause.

Edit Ordering Channel Configuration ⓘ

GENERAL **COMMISSION TYPE**

UberEats OAuth Onboarding

Ordering Channel UberEats	Menu Name Piesanos
ThirdParty Store ID a9769f8a-df39-4349-af16-f8fd210051	Payment Type Uber Eats
Increase prices by 16.00 %	Cap price increase at \$ 0.00

Accept Orders in HungerRush Is Online Menu only

Is Paused Split Items By Size

Reason for Pause
OUT_OF_MENU_HOURS

SAVE