



Driver Track

USER GUIDE



Table of Contents

HungerRush Driver Track 1

 Overview 1

 Driver Track Capabilities 1

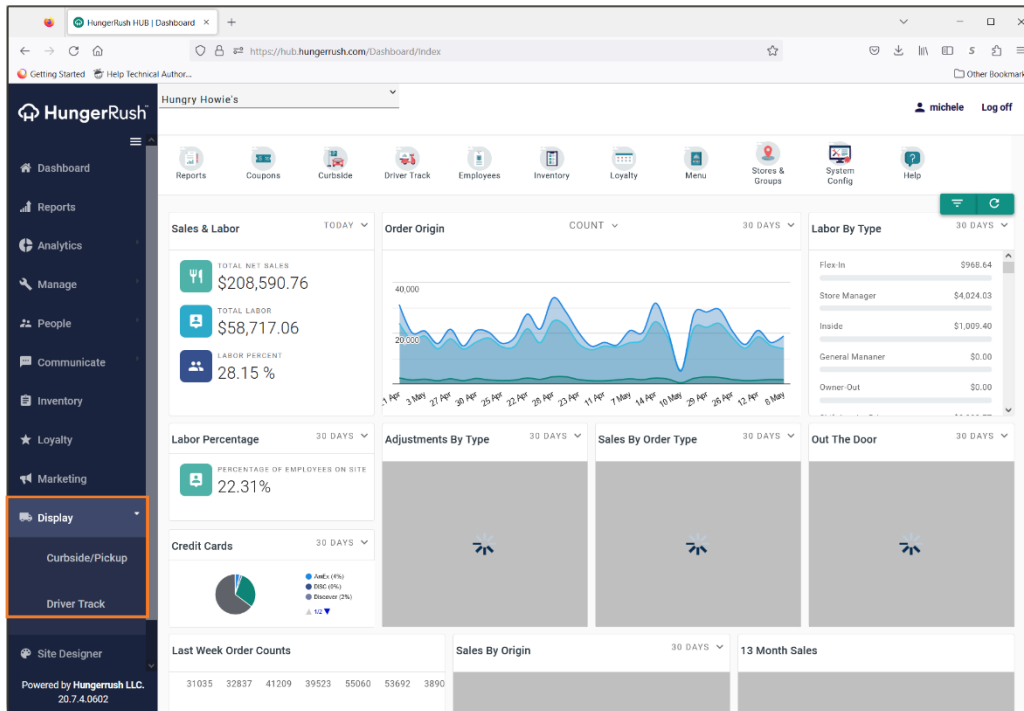
 Setting Up a Driver 2

 Using Driver Track 3

HungerRush Driver Track

Overview

HungerRush Driver Track allows you to track the whereabouts of your delivery drivers and orders that are out for delivery. You already have access to this powerful tool in **Restaurant Management** under the **Display** module.



To begin using this feature of **Restaurant Management**, you will first need to:

- Understand the capabilities of **Driver Track**
- Set up driver tracking on your delivery drivers' smartphones
- Learn to navigate and use the **Driver Track** module in **Restaurant Management**

Driver Track Capabilities

HungerRush Driver Track is a powerful tool that will help you ensure timely deliveries and keep track of where your driver fleet is once they leave your store.

Some of the key benefits of using **Driver Track** are:

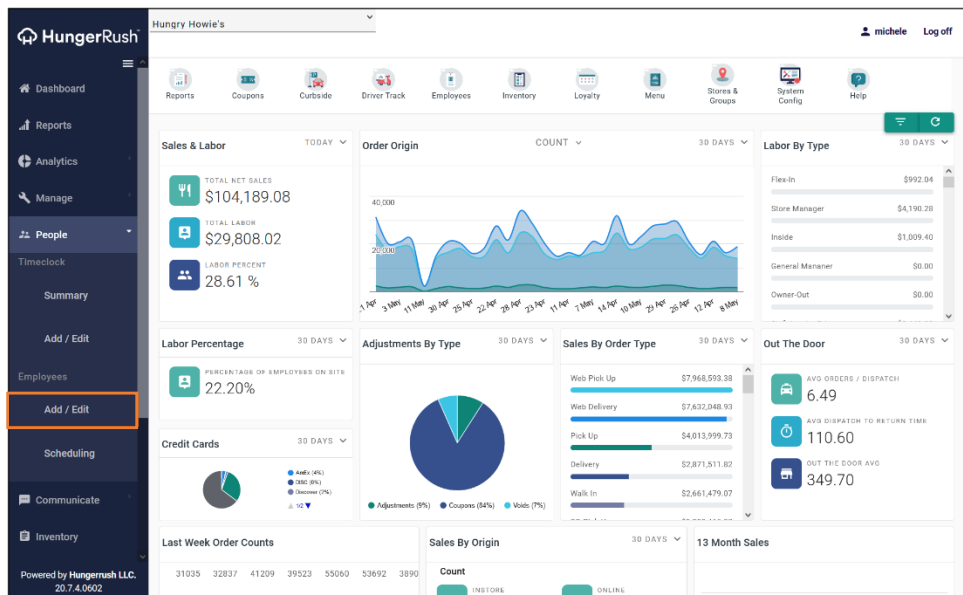
- Drivers can use the app to map their delivery orders, the app accesses their smartphone's default mapping app (Apple Maps, Google Maps, Waze, etc.)
- Drivers can call the customer if they need directions, and view order details to make sure they have everything they need for the order
- Managers/Operators can use **Driver Track** to see where drivers are
- Managers/Operators can view past deliveries
- Driver Track provides stats such as average delivery time and average drive time

Setting Up a Driver

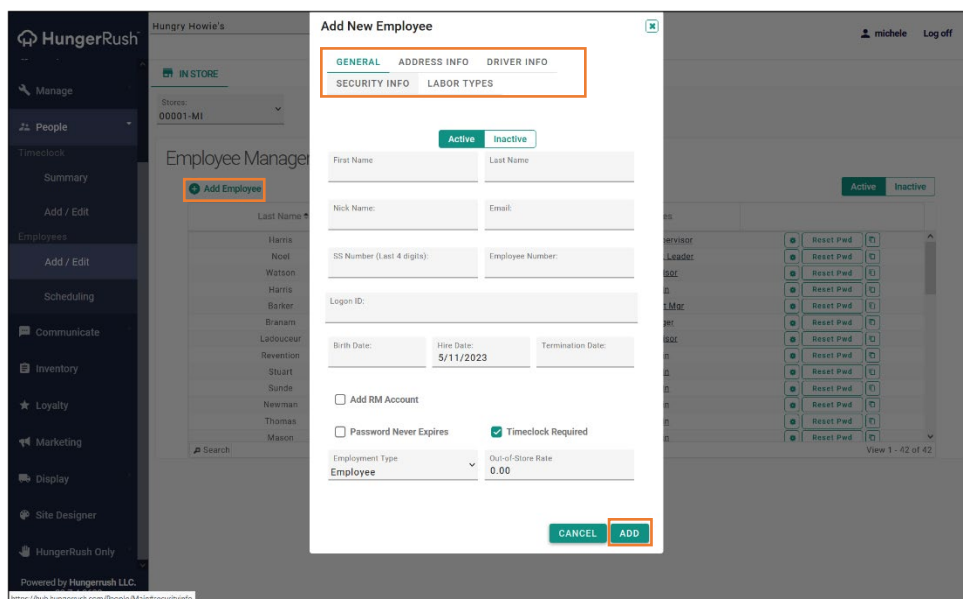
Follow the steps will help you set up a driver on **Driver Track** in **Restaurant Management** and add the app to their smart phone.

Steps

1. Ensure the driver is set up as an employee in **Restaurant Management**. If driver needs to be set up as an employee, navigate to **People > Employees > Add/Edit**.



2. Click **Add Employee** and complete the necessary steps. Be sure to enter complete information on the **General** tab, **Driver Info** tab, and select **Driver** on the **Labor Types** tab. When finished, click **Add**.



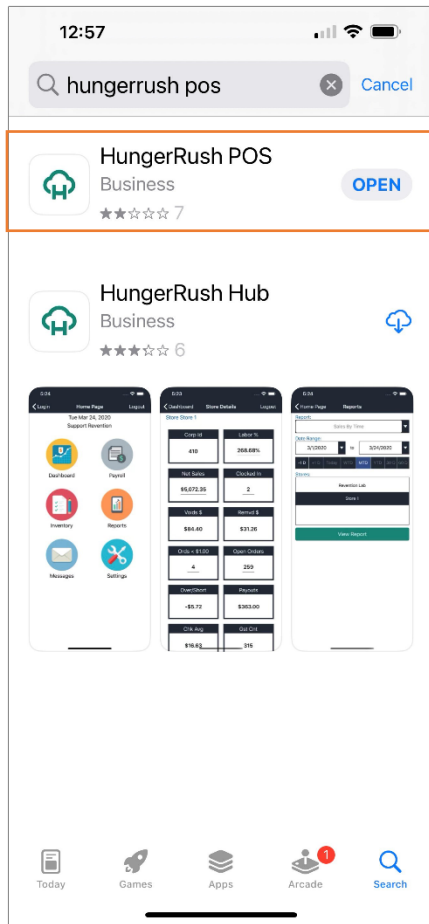
The screenshot shows the 'Add New Employee' form in the HungerRush Restaurant Management system. The form has several tabs: GENERAL, ADDRESS INFO, DRIVER INFO, SECURITY INFO, and LABOR TYPES. The 'GENERAL' tab is currently selected. The form includes fields for:

- First Name, Last Name, Nick Name, Email, SS Number (Last 4 digits), Employee Number, and Login ID.
- Birth Date, Hire Date (5/11/2023), and Termination Date.
- Options for 'Add RM Account', 'Password Never Expires', and 'Timeclock Required' (checked).
- Employment Type (Employee) and Out-of-Store Rate (0.00).

At the bottom of the form, there are 'CANCEL' and 'ADD' buttons. The 'ADD' button is highlighted with an orange box.

Please Note: More information about managing employees can be found in the **Restaurant Management People User Guide**.

- Have driver download the **HungerRush POS** app onto their smartphone. The app can be found on both [Google Play](#) and [Apple's App Store](#) (search for "HungerRush POS").



- On their first login they will need the **HungerRush ID**, on subsequent logins they will just need their **POS login**.

Using Driver Track

Once drivers are set up in **Restaurant Management** and have added the **HungerRush POS** to their smartphones, it's time to start tracking. The following steps will outline how to use Driver Track.

Steps

- The process for an incoming delivery order remains the same. The order is placed through the **HungerRush POS** and then is dispatched to a driver for delivery.
- The delivery driver clocks in as a **Driver** in the **POS** and logs into the **HungerRush POS** app so their movement can be tracked.
- The driver can use the HungerRush POS app to route the delivery with their phone's mapping app.

- While they are on the road, **Operators** can monitor their movement. This information can be used to estimate their delivery time or provide a customer an update on where their delivery is.

