

Guest & Table Management Guide



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Expo Screen

Overview

The Expo screen helps monitor tables, their turn times and alerts you about kitchen ticket times and their status. An establishment needs a minimum of two Kitchen Display Systems to fully utilize the Expo Screen.

NAME						IMA	GE				
		1 111	112	113	11 13:44	121	122	123 4:19	124	131	132
		211	212	213	214	215	216 10:56	221		223	224
		224	231	232	233	234 4:44	235	241 11:21	242	243	311
		312	313	321	322	323	324	325	326	327	331
Expo Screen		332	333	334	335	336	337	401	402	403	404
		405	406 6:16	407	408	409	410	411 5:25	412	413	414
		415	416	417	418	419	501	502 5:52	503	504	505
		506									
	2	To-Go Orders Co Longest 1	ount: 4 Time: 10:06	Order View Selec	stion	-Go		4 00	onfig	5	Exit



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Vacant Tables will be displayed in a white background with their respective number.

Tables that have an order connected to them will begin to display a counter at the bottom that indicates the time since the order was initially sent to the item Display.

Once the entire order had been bumped form the Item display and moves to in the Order Display; a green and black bar will undulate beneath the order to signifying the order is ready to be served to the table.

Bumping the order off the Order Display will cause the respective number to turn blue. Closing the order and collecting payment will revert the square back to its vacant state.

Based on your configuration for the caution time frame; the square will turn yellow if the allotted time has passed.

Warnings time frames can also be configured and will turn the square red if the allotted amount time has passed.

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		Order Number. 5 SUSAN	
		Qty Description	
		······································	
		1 Large Traditional Wings	Clicking on a severe with an estive order
		regurar sauce Teriyaki™	Clicking on a square with an active order
		Carrots	attached to it will pull up a summary of the
		Celery	order. If Production Items are being employed
		Ranch	in the Item Display: the ticket will show which
		T Unicken Tender Stammers	Production Items have been humped via its
		Mango Habanero™	a lan Dive items have been bumped via its
		Swiss Cheese	color. Blue items have been bumped and red
		Onion Rings	items have yet to be bumped off the Item
		1 Kids Boneless Wings Regular Sauce	Display. The number above the items signifies
		Spicy Garlic™	which iteration of that current ticket is on. If
		Chez Fries	additional items are added to the order later.
		Kids Drink	the number will increase by a single increment
			Click Close to not un the the Fund sources
			Click Close to return to the Expo screen.
		PART	
		Close	
		To-Go Orders	A count of the unpaid To-Go orders and the
2	Expo To-Go	Count: 4	
2	Orders	Longest Time: 10:06	oldest 10-Go order s time stamp are snown
	orders	congest mic.	here.
		Order View Selection	
2	Expo Order		Toggles between the Table view and To-Go
3	View Selection	🖌 Tables To-Go	orders.
			Clicking Config will pull up a submenu
Л	Expo Config	Config	containing options to configure the Expo
4	Lybo Connig	o o nig	containing options to configure the Expo
			screen. More on this later in this guide bellow.
			To act we to the main an institution of the
5	Exit	Exit	To return to the main navigation screen, click
			Exit.

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Expo Configuration

Overview

Broken down into two sections, this area will grant you access to timer alerts configurations and controls to configure how the Expo's tables are displayed and organized.



Expo Configuration continued...



The Expo's screen colored alert's **Timing** can be controlled here. Warning's time field controls when a square containing an order will turn red and Caution controls the yellow aspect. Refresh controls how often Revention pulls information to update the orders on the Expo screen.

DESCRIPTION

		Tables
2	Tables	New Table Name Table Name Add Table 1 72 PB4 Add Table 1 73 PB5 13 74 PB6 14 81 PB7 21 82 PB8 0 0 0 Add Numeric 33 93 34 94 44 812 1 82 Import from Table 22 Layout 1 51 82 52 84 54 85 61 88 64 89 55 PB1 66 PB2 71 PB3
3	Close	Close

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Tables control the layout of the Expo screen. Several options are offered here to help you create your arrangement. In the New Table Name field, you can create new Tables and insert them by clicking Add Table. You can eschew that in favor of a sequential set of numbers by inputting the range in and clicking Add Numeric Sequence. Clicking Import from table Layout will pull form the Table Management setup to populate your Expo Screen. Clear all the tables by clicking Delete All. Underneath Table Names you can rearrange selected tables to your liking by selecting a Table and then clicking Move Dn or Move Up respectively. Click Delete to remove the select Table form the list.

To return to the Expo Screen, click **Close**.

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Table Management

This section will show you how to design and build your dining area(s) and/or bar(s) visual room layout. You will also learn how to incorporate the room layouts into the Revention point of sale which will allow your servers and bartenders to open and maintain orders by using the graphical room layout. Table Management comes with stock images to use when building your room layouts. Custom images can be created and added to the Tables image folder. Additional instructions are included to create and add custom images to Table Management.

Overview

Upon opening Table Management the screen will default to the first room created and displays the current phase of each table. ***Phases are not currently active within Table Management; Table Phases will not appear at this time. Waitlist can be used to maintain your current dine in guest wait times. The wait time is a manual calculation entered by the host or manager. When the table is seated the guest will be removed from the waitlist. Setup will open the Table Manager Setup where you can begin your room configuration.

IMAGE ō. LiveMode Views Window 1 9/23/2013 8:50:17 AM Current Room 2 Staff Exit 6 **Dining Room** Phases 3 Setup Waitlist 4 Phases NAME IMAGE DESCRIPTION # 9/18/2013 10:52:08 AM Date/Time Running current date and time. 1 Future Feature: Staff button will allow the manager or host to assign tables to the servers. This action will be done upon the server's shift start. If the Open Table Staff 2 Staff Selection option is in use, this step will not be required. Currently Server table assignments can be set within the Revention point of sale under Config > Table Management.

Table Management LiveMode



Table Management Live Mode continued...

3	Phases	Phases	Future Feature: The Phases button will display the current phase of every table defined within the Current Room. If a table is selected a summary will appear on the left hand column. Phases may consist of Available, Open, Food Delivered, Dessert, Check Printed, etc. A table's phase will change based on point of sale trigger events related to the guest order.
4	Waitlist	Image: Second se	 waitlist. Select the Add To Waitlist Add To Waitlist Add To Waitlist 2. Enter the Guest Name. Party Size, Quoted Estimated Wait Time (Min), and Guest Cell Phone Number Wattist Information Wattist Information Puty Size: 4 • • • • • • • • • • • • • • • • • •

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Table Management Live Mode continued...

5	Current Room	Current Room	Current Room is the name of the current room being displayed. To switch the room select the drop down list by selecting the down arrow.
6	Exit	Exit	Exit will exit the Table Manager LiveMode application.
7	Setup	🔀 Setup	Setup will load the Table Manager Setup screen. See Room Configuration.
8	Phases	Phases	 Future Feature: Phases opens the Table Phase Editor screen. 1. To add a new Phase, select New New 2. Enter Phase Details, Phase Name, Border Color (optional), and Icon Image (optional) Selected Phase Details Phase Name: Available Preview Icon Image: Available, png Icon Image: Icon Image Preview Use No Icon Wake Default Phase 3. Option 'Make Default Phase' will only be selected on one phase and is the starting phase of every table when the business opens 4. Select Save

Table Management Setup

Overview

Table Management will be preloaded with a default room named Dining Room as well as Table and Background Object images. Tables can be easily added to the current room by selecting the Table image and clicking on the current room layout based on the desired table position. Once a Table image is highlighted it will remain selected to allow you to add multiple tables to the current room layout. It is important to review the button definitions before getting started.

Table Management Setup – Rooms

		IM	AGE
Room	Export 3	Add 5 Delete 7 C	Current Room
#	NAME	IMAGE	DESCRIPTION
1	Export	Export	Export provides the ability to export the current Table Management configuration to a file. The file will by default be named Restaurant.rdf. The file name can be changed and should be saved in the c:\Revention\Export file folder. File name: YourBusinessName.rdf Save as type: Restaurant Data File (*.rdf)
2	Import	Import	Import provides the ability to import a Table Management configuration file (*.rdf) into the current set up. Importing a file will overwrite all current configurations. Importing this Restaurant Data File will replace all current rooms and tables. Is this Ok? Yes No

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Table Management Set Up continued...



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Table Management Setup - Objects



#	NAME	IMAGE	DESCRIPTION
1	Add/Delete Objects	Objects Add Celete	Add allows you to add additional Objects to the Objects library. See Adding Custom Objects section. Delete allows you to delete an existing Object in the Object library. If you delete an Object that is being used in a room layout all Tables or Background images using that Object will be removed from the layout.
2	Auto Align Objects	✓ Auto Align Objects	Auto Align Objects is a toggle that can be turned on and off. When the option is checked the Tables/Background images will automatically align vertically and horizontally. If the option is NOT checked Tables/Background images can be moved freely.
3	Available Table Objects	🔶 Tables	Tables show the table/bar seat images available to place on your room layout. Tables will vary in size to represent a 2 Top, 4 Top, Round, and Booth. Bar Seats are also available.

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	Gues	t & Table M	anagement
		continued	 To Add a Table to Room Select Table image Click on the location on the room where you want the table to be positioned Deselect the Table image Note: You can drop multiple Tables by continuing to select different spots on the room layout
4	Available Background Objects	Background Objects	 Background Objects show the background images available to place on your room layout. Background Objects are used to provide points of reference and a custom look to your room layout. To Add a Background Object to Room Select Background Object image Click on the location on the room where you want the image to be positioned De-select the Background Object image

Table Management Setup – Selected Table

		IMA	GE	
	ts Add Celete Auto Align Objects ables 1	Selected Table 4 3 Delete 2 Tab	5 Table Type: 2T Blue Table Name: Table 1 Number of Seats: 4	Window Exit Save
#	NAME	IMAGE	DESCRIPTION	
1	Table Selection	Tables	A Table or Background Image will appear once it is selected. It will continue to be until you de-select the image. Once the T highlighted you can move your cursor to Room and click once to drop the Table.	highlighted highlighted Table is the Current

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Table Management Set Up continued...

2	Table Position	Tab	The Table on the Current Room will be highlighted until you drop another Table or highlight another Table. The properties of the Table appear in the top panel.
3	Object Rotation	(~)	The green arrows are used to rotate the Table image. When a Table is highlighted it can be rotated to represent the actual position of the Table in the dining room or bar.
4	Delete Object	Delete	Delete will delete the highlighted Table or Background Object.
5	Table Properties	Table Type: 2T Blue Table Name: Table 1 Number of Seats: 1	 Table Properties include Table Type, Table Name, and Number of Seats. Table Type: Cannot be changed and represents the name of the Table Object. Table Name: Unique alpha numeric identifier with a maximum length of 4. Number of Seats: # of seats available at the selected table. Table Type: 21 Blue 2 Number of Seats: 2 2
6		Window Exit Exit Save	Exit will exit the Table Management Setup screen. If changes have been made you will be prompted to save your changes.Save will save any changes made in that session. If no changes have been made the button will not illuminate.



Building Your Dining Room

Setup and Configuration

Select the Table image from the Objects panel, click once on the current room layout where you want to table to be positioned. The Table properties appear at the top of the screen

	Table Type: Table Name:	2T Blue	Exit
Delete	Number of Seats:	4	Save

Adding Tables to Current Room

STEP	DESCRIPTION		
1	Enter the unique table identifier or table number (Max Length 4).		
2	Select number of seats.		
3	Select Save.		
4	Continue to select Table objects and place them on the floor layout.		
5	When you select a Table object it will remain selected so you can continue to place the same Table object for multiple tables.		
6	Use the green arrows to rotate the Table object if needed.		
7	If you choose to place all of the Table objects first, the Table Name and Number of Seats can be updated by highlighting the table.		
8	Auto Align Objects will align the Tables you are currently moving; Auto Align can be turned on and off while building your room. Objects Image: Add Image: Delete Image: Auto Align Objects		
9	Tables and Background objects can be dragged and dropped until positioned correctly.		
10	Once room layout is complete, select Save.		

Adding a Room

STEP	DESCRIPTION		
1	Select Add and Enter your Room Name i.e. Dining Room, Bar, Patio.		
	Add		
2	Select the image icon to select the desired background image (Floor).		
	Select Tile to make the image tile across the layout page and select OK.		
	Room Information		
3	Maple.png		
5	No Background Tile		
	Non-Smoking		
	O Smoking		
	Cancel Ok		

Adding Background Objects to Current Room

STEP	DESCRIPTION		
1	Select the Background Object from the Objects panel.		
2	Click once on the current room layout where you want the Object to be positioned.		
3	De-select the Background Object from the Objects panel.		
4	The Object can be rotated using the green arrows shown on the top panel. Selected Background Object Delete Delete Delete		
5	Background objects can be dragged and dropped until positioned correctly.		
6	Once room layout is complete, select Save.		

Results

Upon completing your room(s) you should have a good representation of your dining room and/or bar. Is important to keep the images touch friendly and provide enough space between tables to prevent incorrect server selection within the point of sale.



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Adding Custom Objects

Table Management will come preloaded with Table and Background Object images. You may however add your own custom images if you choose.

Sample Tables and Background Object Images

TABLES	IMAGE	DIMENSIONS
2 Тор		43 x 33 pixels
4 Тор		43 x 43 pixels
Booth		43 x 70 pixels
Bar Seat		36 x 32 pixels

BACKROUND OBJECT	IMAGE	DIMENSIONS
Welcome Mat	WELCOME	60 x 40 pixels
Host Stand		40 x 60 pixels
POS		48 x 43 pixels
Restrooms	(1)	34 x 36 pixels

BACKROUND IMAGES	IMAGE	DIMENSIONS
Cherry Wood		101 x 64 pixels
Maple		115 x 67 pixels

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Adding Custom Objects continued...



Images that are not square or rectangular must have a transparent background. Table images should range between 36 x 36 pixels to 70 x 70 pixels.



Customer images should be placed in the c:\Revention\Images\Tables folder. If that folder does not exist it can be added.



Adding Custom Image Objects

STEP	DESCRIPTION		
1	Open Table Management.		
2	Select Setup.		
3	Add Table Objects to Table Management Objects Add Objects Add Add		
4	Select Add.		
5	Enter the Table Type Name i.e. 2 Top, Deuce, Booth.		
6	Type defaults to Table.		
7	Category defaults to Tables.		
8	Select the image icon to select a table image.		
9	Open the Images folder.		
10	Open the Tables folder.		
11	Select the desired image.		
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Adding Custom Image Objects continued...

12	Select OK.		
13	Continue to add all necessary table types for your layout.		
14	Add Background Objects to Table Management.		
15	Select Add.		
16	Enter the Background Object Name i.e. Host Stand, Restrooms, Plant.		
17	Change Type to Background Object.		
18	Category will automatically change to Background Objects.		
19	Select the image icon to select the desired background image.		
20	Open the Images folder.		
21	Open the Table folder.		
22	Open the Table folder. Select the desired image. Import Object Object Type Information Name: POS Type: Table Background Objects Image: POS.png Description: Image: Object Type Ok Cancel		
23	Select OK.		
24	Continue to add all necessary background object for your layout.		

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Point of Sale Configuration

Turn On Use Table Layout

STEP	DESCRIPTION		
1	Log on to Revention.		
2	Select Config.		
3	Select System.		
4	Select Install Settings. Install Settings		
5	Select option 'Use Table Layout'.		
6	Select option 'Open Table Selection'. Open Table Selection		
7	'Open Table Selection' allows any Server or Bartender select any table/bar seat in the restaurant. This is the recommended configuration for most restaurants/bars.		
8	Not using 'Open Table Selection' requires a manager to assign tables prior to each shift. If a server would need to pick up another table or section the table assignment would need to be modified by a manager.		
9	Select Exit.		

Configure Labor Types

STEP	DESCRIPTION
	Select Config.
1	Config
	Select System.
2	System
	Select Labor.
3	Labor
4	Highlight Labor Type Bartender (if applicable).
_	Select 'Use Table Lookup'.
5	• Use Table Lookup
	Select the Default Room (if applicable).
6	Default Room: Sports Bar
_	Select Save.
7	
8	Highlight Labor Type Server.
9	Select 'Use Table Lookup'.
	Use Table Lookup
	Select the Default Room (if applicable).
10	Default Room: Dining Room -
	Select Save.
11	Save
	Select Exit.
12	Exit

Result

Upon login a Server/ Bartender will automatically load the Room/Table Layout screen. The Order Lookup screen will also default to the Room/Table Layout screen and will display the tables currently active for that employee.



Tables Color Codes

NAME	IMAGE	DESCRIPTION
Vacant Table	14	Selectable table, touch the table's image to proceed to the order screen and input the table's food order in.
Occupied Table Owned	12 #1 0:22	Tables assigned with orders that are owned by the user will appear with a green outline. The Order Number connected with the table and time since the order was taken will also appear.

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Adding Custom Image Objects continued...

Occupied Table Other	21 #3 0:12	This orange outline designates this as a table that's being used by another server. Order number and time elapsed are also displayed.
Table with Held Items	13 #9	If only a portion of the order is Fired and the order still contains held items not sent to the kitchen, a segmented red line will appear below the table.

